

PHYSICIANS HEALTH CENTER
Occupational Health Specialists

After Hours Protocol

If an employee requires after-hours medical care:

Call **(305) 871-3627** and our after-hours service will have a Physician return your call within 30 minutes to discuss the injury with your employee and/or supervisor. The Physician will determine the appropriate course of action – i.e. Tylenol, ice, bed rest, Emergency Room visit.

After-Hours Injury and Drug and Alcohol Testing Protocol

If there is an incident requiring a drug/alcohol test at night or on the weekend, the supervisor/security should follow the procedures listed below:

- 1- Call Physicians Health Center at **(305) 871-3627** to connect to the PHC After-Hours Service.
- 2- Specify that you need a Drug/Alcohol Collector to call you and leave name and phone number where you can be reached. If possible, please leave a secondary number.
- 3- Collector will return the call. Advise him where you need the test done, and you will be given an approximate time when he will arrive.

If an employee must be taken to a Hospital ER:

- 1- Give the Drug Screen Collector the name of hospital where the employee has been taken.
- 2- Your employee should report to Physicians Health Center the next day, if released from the ER.